#### INTRODUCTION

#### GENERAL

**NOTE:** This section does **NOT** include the EV–100/200 "LX" Series of motor controllers. However, the basic operation and most components are the same. See the section EV–100/200 LX SERIES DIAGNOSTIC MOTOR CONTROLLER AND HAND SET, 2200 SRM 460 for the "LX" Series controllers.

This section describes the procedures for troubleshooting the EV–100 motor controller. The EV–100 motor controller is used, with modifications, in several series of lift trucks. Other information can be found in the following sections:

EV–100 MOTOR CONTROLLER, REPAIRS AND ADJUSTMENTS, 2200 SRM 288 describes the repairs and adjustments of the EV100 controller and the control switches.

**EV–100 MOTOR CONTROLLER, DESCRIP-TION AND OPERATION, 2200 SRM 287** describes the circuits and operation of the EV–100 controller.

**DIAGRAMS**. Circuit diagrams and details for the electrical system. There is a separate **DIAGRAMS** section printed for each series of electric lift truck.

This section is separated into the following parts:

- SRO And PMT Circuits (traction circuit). A short description of the SRO and PMT circuits and the sequence of operation of the controller is used as an introduction to Troubleshooting. The functions and operations of the SRO and PMT circuits must be understood before doing the troubleshooting procedures.
- Troubleshooting (traction circuit without regenerative braking). General procedures and fault analysis.
- Troubleshooting (traction circuit with regenerative braking). General procedures and fault analysis.

• Troubleshooting for lift trucks with an SCR controller for the hydraulic pump motor. General procedures and fault analysis.

Some lift trucks have a second EV–100 controller to control the speed of the hydraulic pump motor. Both controllers are found on the same control panel and use the same principles of operation. The controller for the hydraulic pump motor only controls the motor speed and does not have the other functions necessary for controlling the traction motor. A Troubleshooting guide is included in this section for this controller. Lift trucks that do not have an EV–100 controller for the hydraulic pump motor, have a contactor for motor control.

WHEN YOU NEED HELP. Call a Hyster lift truck dealer if you have correctly followed a fault procedure and have not found the fault. This section describes the most common faults that sometimes occur in the EV–100 controller. Hyster dealers can call Service Engineers who can help you check and repair a fault that is not common.

**NOTE:** The configuration of the controller was changed during November 1987. The operation of the controller is still the same, but some power connections and the location of some contactors were changed. All of the components are on a base plate mount in the earlier configuration. The later configuration divides the base plate into three groups:

- traction controller group
- contactor group
- controller group for the hydraulic pump.

(If the SCR controller for the hydraulic pump is not used, a single contactor for the hydraulic pump is installed in that position.)

The three groups of components are fastened to the rear plate of the battery compartment. FIGURE 1. shows a typical controller in the newer configuration. FIGURE 2. shows the configuration of the earlier manufacture.

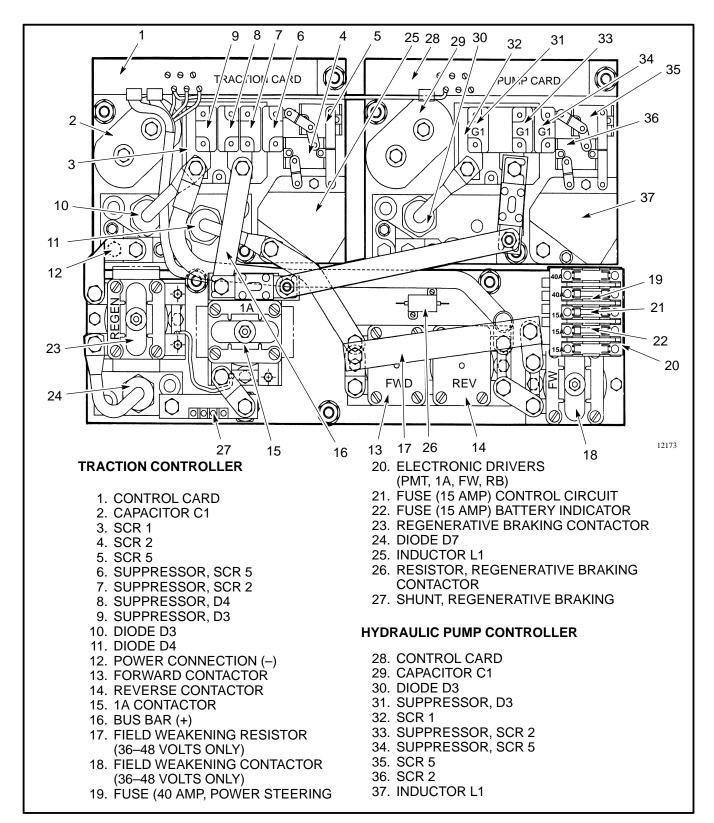


FIGURE 1. EV–100 MOTOR CONTROLLER (AFTER NOVEMBER 1987)

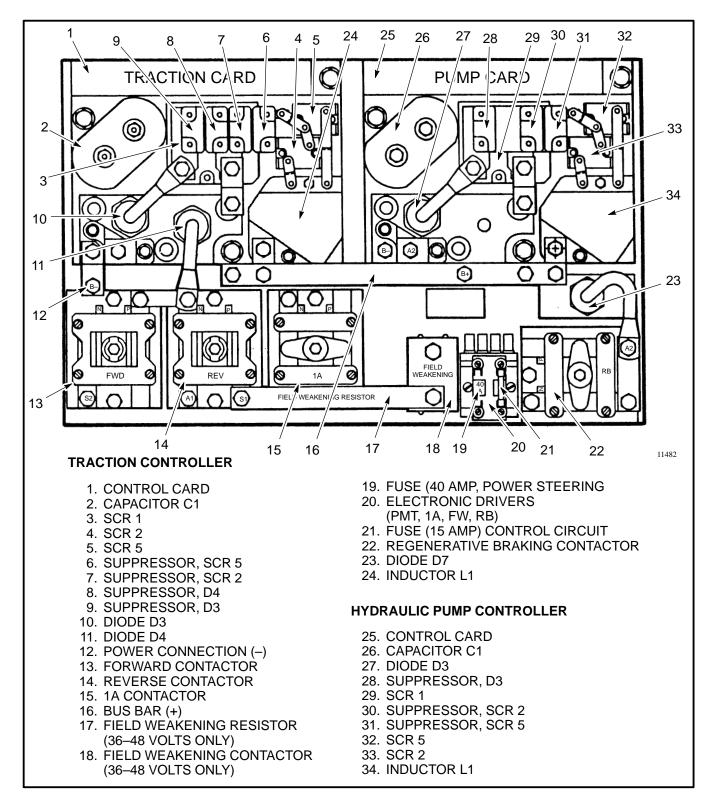


FIGURE 2. EV-100 MOTOR CONTROLLER (BEFORE NOVEMBER 1987)

### **SRO CIRCUIT AND PMT CIRCUIT (TRACTION CIRCUIT)**

#### STATIC RETURN TO OFF (SRO) CIRCUIT

The "Static Return to OFF" (SRO) circuit prevents the operation of the lift truck if the starting sequence is not correct. The correct sequence is described in the following steps:

- a. Close the seat switch. The operator must be in the seat at the controls.
- b. Turn the key switch to the ON position. The key switch supplies the battery voltage to the control circuits.
- c. Close the direction switch. Move the accelerator (Monotrol) pedal to close the start switch after <u>steps a. and b.</u> are complete. If both direction switches on the Monotrol pedal are closed at the same time, the lift truck will not operate. The brake pedal must be released to energize the traction circuit and permit travel.

If <u>step c</u>, is done before <u>steps a</u>, and <u>b</u>, the lift truck will not start. The seat switch and key switch each send a voltage to a timer circuit. Both input voltages must be sent to the timer circuit before the timer will send a voltage to terminal TB3 on the control card. The timer circuit has a six second delay if the seat switch is opened. This delay permits the operator to change position in the seat without causing the lift truck to stop. The inputs to the SRO circuit are sent to the control card. The SRO circuit is reset when the start switch or a direction switch is momentarily opened.

If there is battery voltage at terminals TB5 or TB6 before there is voltage at terminals TB2 and TB3, the control card will not permit a direction contactor to close. (The voltage must be applied at the control card before the voltage is applied through the start switch and the Forward or Reverse switch.)

#### PULSE MONITOR TRIP (PMT)

The PMT circuit is part of the control card. After the SRO circuit is complete, the control card senses the battery voltage across SCR 1. If the voltage across SCR 1 stays low, there is a fault across SCR 1. A fault across

SCR 1 can be caused by a short–circuit in SCR 1 or the contacts of the 1A contactor welded closed. If the control card senses a short–circuit across SCR 1 it will not permit the direction contactor to close.

The PMT circuit opens the direction contactors if SCR 1 goes on and stays on. The control card checks the traction circuit for faults during operation of the lift truck. If the SCR 1 stays on for greater than 32 milliseconds, the PMT signal opens the direction contactor. The control card will immediately close the direction contactor again. If the fault continues, the control card will quickly open the direction contactor again. The control card will not close the contactor again until the PMT circuit is reset by turning the key switch to off and then to on again.

This rapid double operation of the direction contactor is an important indication when troubleshooting. This double operation normally indicates a fault in the off circuit for the SCR 1. The off circuit for the SCR 1 has the SCR 2, SCR 5, capacitor C1, and the inductor assembly. (A short–circuit across SCR 2 will not often cause a PMT action, but the lift truck will not operate.)

The control card sends a signal to the PMT electronic driver to close a direction contactor when the key switch is turned to ON. The direction contactor does not close because the start switch and a direction switch is not closed. If a fault is detected, the control card deenergizes the signal to the PMT electronic driver. A loss of signal from the control card deenergizes the PMT electronic driver and the direction contactor opens. A PMT fault occurs when the control card senses a malfunction in the operation of SCR 1 and stops sending a signal to the PMT electronic driver.

## THE SEQUENCE OF OPERATION (TRACTION CIRCUIT)

The sequence of operation shown in FIGURE 4. describes the beginning conditions and the SCR operation. If your lift truck does not have a regenerative braking function, the references to regenerative braking do not apply.

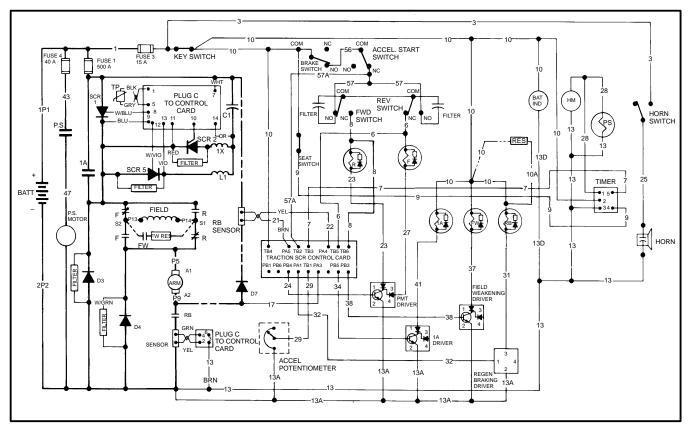


FIGURE 3. SCHEMATIC TO SHOW SRO AND PMT CIRCUITS

#### CHECKING FOR THE CORRECT OPERATION

A service person must understand the operation of the lift truck with an EV–100 controller. If you understand and have operated a lift truck with normal operation, you will better understand a bad operation. Listen and feel for a normal or bad operation as you operate the lift truck on a level surface.

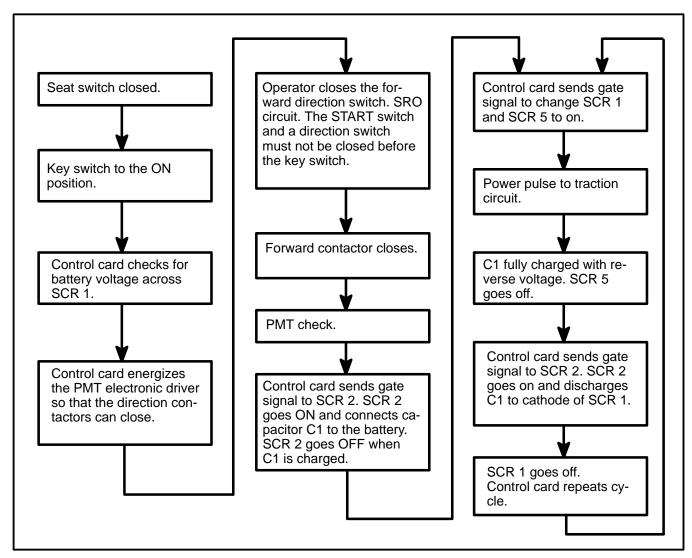
1. Check the specific gravity of the battery. If the specific gravity is less than 1.260, the battery is not fully charged or is damaged.

2. Connect the battery connector. The horn can now be operated.

## 

The SRO circuit is designed to so that the lift truck will not operate if one of the switches has a failure. When the SRO circuit is checked for operation, the operator must make the checks as if the lift truck will suddenly start to operate. 3. You must be on the operator's seat to close the seat switch. Check the operation of the SRO circuit. Move the accelerator (Monotrol) pedal to the operating range before you turn the key switch to the ON position. Turn the key switch to the ON position. The power steering motor will begin to operate. If the lift truck is equipped with regenerative braking, the regenerative braking contactor will close. (Lift trucks that have a Forward and Reverse lever on a column mount can be checked the same as lift trucks with Monotrol control. Move the lever to the Forward or Reverse position and move the accelerator into the operating range before you turn the key switch to ON.) If the SRO circuit is operating correctly, the controller will not energize the traction circuit.

Release the accelerator to reset the SRO circuit. Changing the controls from Reverse to Forward or Forward to Reverse will also reset the SRO circuit. The lift system can be operated when the key switch is on. The lift truck is ready to move.





4. Slowly move the accelerator a small amount for the reverse direction. Listen for the reverse contactor to close. Listen for a low hum from the controller. The lowest power that can be applied to the traction circuit when the direction contactor is closed is the Creep speed. The Creep speed can be adjusted so that the lift truck will or will not begin to move at the low power setting where the controller just begins to operate.

5. Move the accelerator a small amount so that the lift truck will begin to move slowly.

a higher frequency sound.

7. Check the plugging or regenerative braking function. When the lift truck is traveling at top speed in the reverse direction, move the control to the Forward top speed position. A correctly adjusted lift truck will stop smoothly and will then move in the forward direction. It will accelerate smoothly to top speed.

6. Increased movement of the accelerator causes the lift

truck to move faster. The SCR hum becomes louder with

#### TROUBLESHOOTING

You will need the following tools and instruments to make the troubleshooting checks:

• Cir/Kit meter or an ohmmeter and voltmeter. The voltmeter must have a minimum rating of 20 000

ohms per volt. The Cir/Kit meter is also useful for checking the SCRs.

• 20 cm (8 in) insulated probe. A long thin screwdriver with an insulated shaft can be used as an insulated probe when checking the voltages on the electronic drivers and the SCRs. (See FIGURE 5.)

• Tester for checking the operation of SCRs.

## 

ALWAYS replace all of the contactor contacts of a contactor at the same time. Replace the pump contactor contacts after 1000 hours of operation. Replace other contactor contacts when the thickness of any area of a contact is 30% of the thickness when new or there is any transfer of contact material.

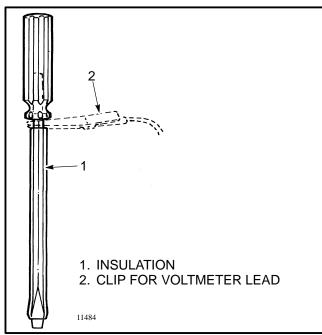


FIGURE 5. INSULATED PROBE

#### **GENERAL PROCEDURES**

1. Disconnect the battery and separate the connectors. Check the specific gravity of the battery. If the specific gravity is less than 1.260, the battery is not fully charged or is damaged. A fully charged battery has a specific gravity of 1.270 to 1.290. A discharged battery has a specific gravity of approximately 1.130.

2. The lift truck is a two–wire system. The frame must not be a common electrical path. Check for 50 000 ohms or more between each terminal of the battery connector for the lift truck and a clean connection on the frame. Remove any circuit paths between the controller and the frame of the lift truck. Carbon dust in a motor or other parts can cause a circuit path. Check for additional equipment that is causing a circuit path to the frame. 3. Check for voltage between each terminal of the connector fastened to the battery and a clean connection on the frame. It is normal to measure some voltage between the battery and the frame even if the resistance checks are correct. The leakage voltage is normally less than 30% of the battery voltage. A high leakage voltage can indicate a dirty battery or a battery with a fault. Clean the battery and battery compartment as necessary.

4. Make a visual check for parts or wires that are loose, broken, or damaged.

The instructions for checking the parts and assemblies are described in the section **ELECTRICAL REPAIRS AND ADJUSTMENTS, 2200 SRM 288**. The following WARNINGS, NOTES and additional information are given to help during troubleshooting:

## 

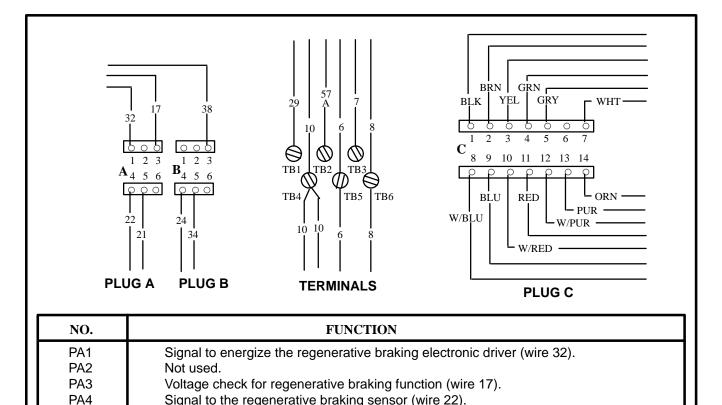
Make sure you disconnect the battery and separate the connector before you disassemble any part of the controller. Make sure you also discharge the capacitor C1 after the battery is disconnected. The high current flow from the battery can cause burns and damage the electrical parts if the tools cause a shortcircuit.

## 

Some checks and adjustments must be made with the battery connected. When the battery is connected, raise both drive wheels from the surface before making checks so that the lift truck does not suddenly move.

**NOTE:** The correct meter polarity is necessary for the checks. The voltage checks are made between the indicated point in the troubleshooting chart and battery negative. Connect the meter negative to battery negative.

**NOTE:** Make an identification of any wires before you disconnect them. The wires must be connected again correctly. FIGURE 6. shows the pin arrangements in the card plugs and the function of each pin of the control card plugs. The plugs are not normally disconnected for the troubleshooting steps described in this section. The plugs can be disconnected if a resistance check must be made for a sensor wire. Most of the functions can be checked at the terminals where the wires connect to the part.



Signal to the regenerative braking sensor (wire 21).

Signal to energize the PMT electronic driver (wire 24).

Signal to energize the 1A electronic driver (wire 34).

5 volt supply to accelerator potentiometer (wire 29).

Battery voltage supply from key switch (wire 10).

Voltage input from forward direction switch (wire 6).

Voltage input from reverse direction switch (wire 8).

Signal wire from SCR 1 thermal protector (black wire).

Signal wire from SCR 1 thermal protector (gray wire).

Signal wire from current sensor (traction circuit) (yellow wire).

Signal wire from current sensor (traction circuit) (green wire).

Voltage input from timer circuit (wire 7).

Battery negative (brown wire).

Battery positive voltage (white wire).

Signal from SCR 1 cathode (blue wire). Signal wire to SCR 2 gate (white/red wire).

Signal wire to SCR 1 gate (blue/white wire).

Signal wire to SCR 5 gate (white/violet wire).

Signal to energize the field weakening electronic driver (wire 38).

Signal connection between start switch and control card (wire 57A).

FIGURE 6. TERMINAL ANI	<b>D PIN ARRANGEMENTS</b>	FOR THE CONTROL	CARD (TRACTION CARD)
------------------------	---------------------------	-----------------	----------------------

Connection between filter for SCR 2 and control card (red wire).

Connection between filter for SCR 5 and control card (violet wire).

Sensor wire for voltage check across capacitor C1 (orange wire).

PA5

PA6

PB1

PB2

PB3

PB4

PB5

PB6

TB1

TB2

TB3

TB4 TB5

TB6

PC1

PC2

PC3

PC4

PC5

PC6

PC7

PC8

PC9

PC10 PC11

**PC12** 

PC13 PC14 Not used.

Not used.

Not used.

Not used.

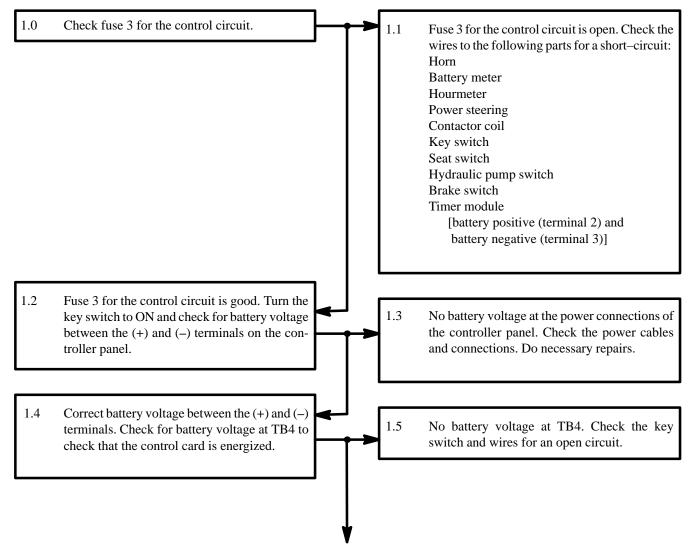
Not used.

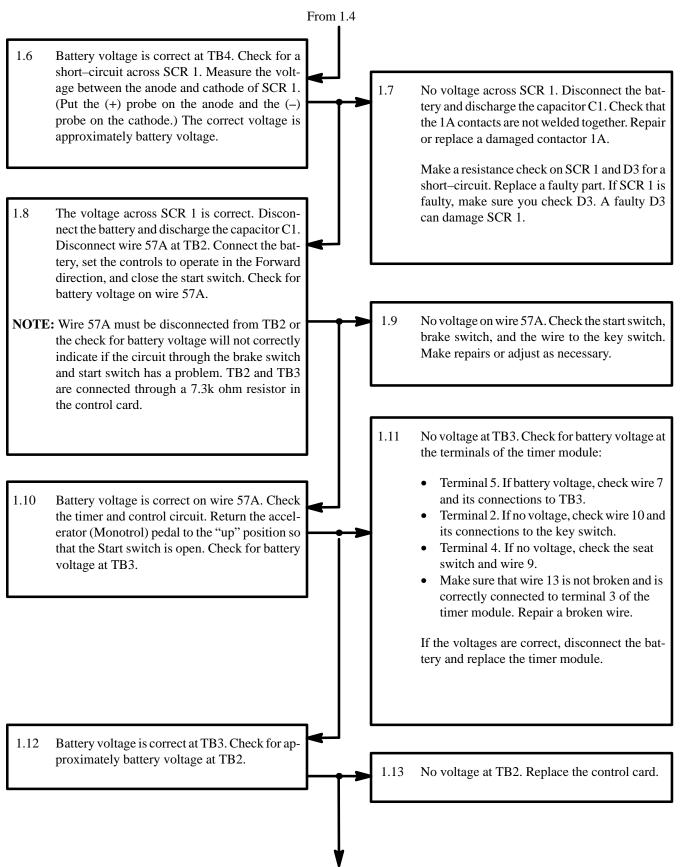


RAISE DRIVE WHEELS

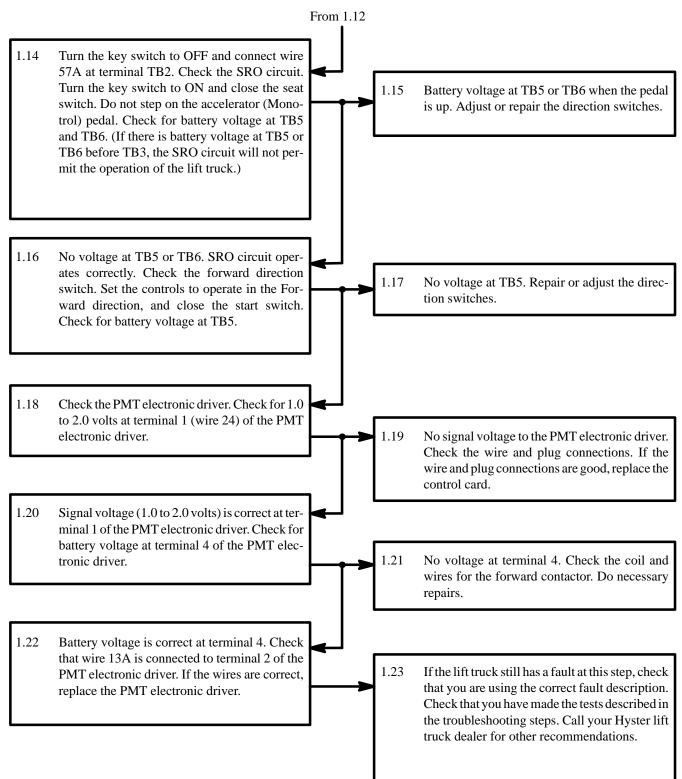
## FAULT NUMBER 1. The Direction Contactors Will Not Close For Operation In Either Direction.

- Short–circuit across SCR 1
- Short-circuit or open circuit in the control circuit
- Faulty switch in the control circuit (possible SRO function)
- Control card is faulty
- Faulty timer module
- 1A contacts welded closed
- PMT electronic driver is faulty
- Brown wire to PC2 is open







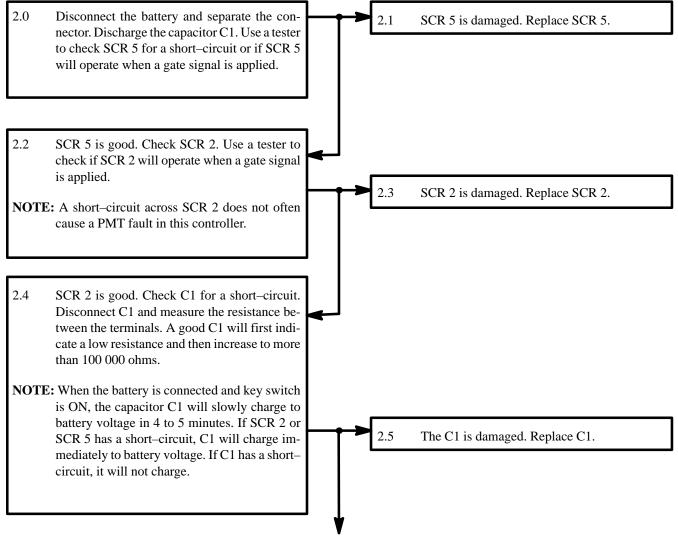




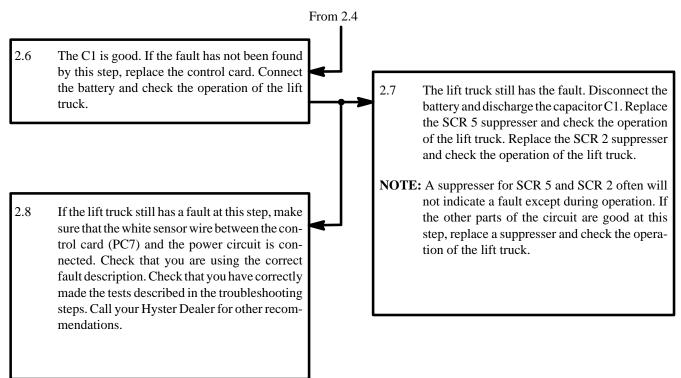
RAISE DRIVE WHEELS

## FAULT NUMBER 2. Lift Truck Will Not Move In Either Direction. The Direction Contactors Close And Then Immediately Open (PMT Fault)

- SCR 5 short-circuit or open circuit
- SCR 2 no gate signal or open circuit
- Control card is faulty
- SCR 5 suppresser is faulty
- Capacitor C1 is faulty
- White sensor wire between the control card (PC7) and the power circuit is disconnected





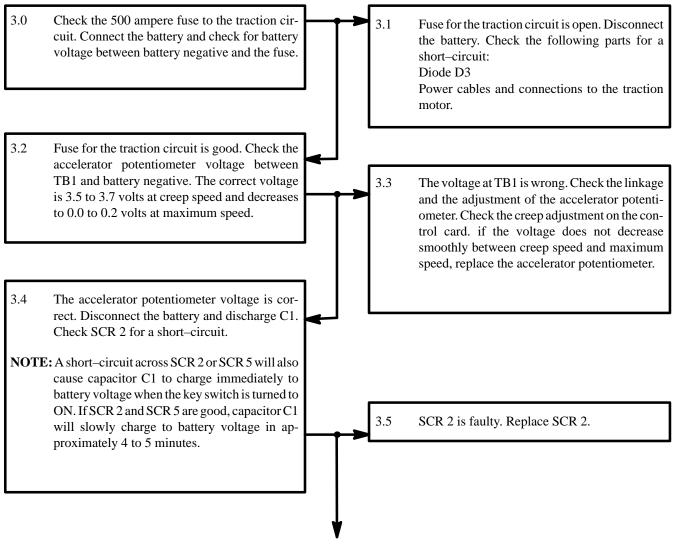




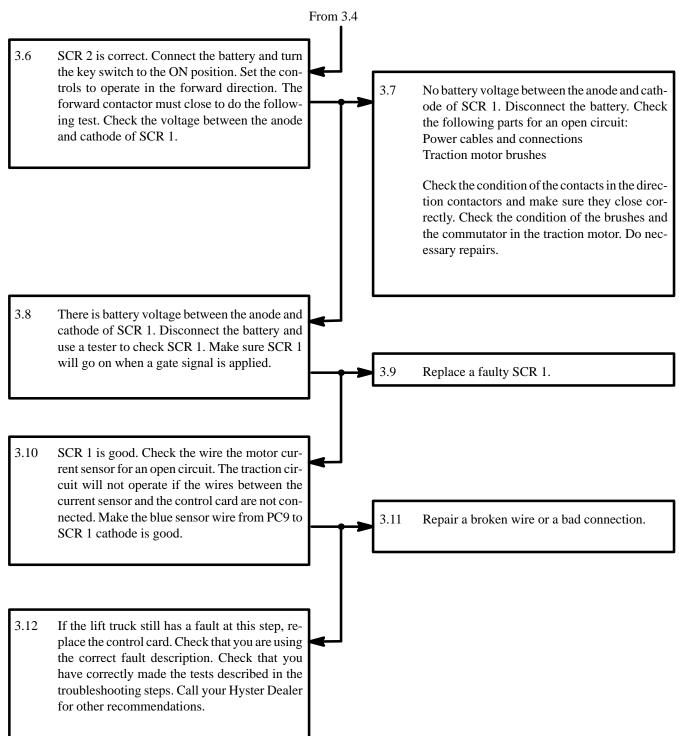
RAISE DRIVE WHEELS

## FAULT NUMBER 3. Lift Truck Will Not Move In Either Direction. The Direction Contactors Close Normally (No PMT Fault)

- Open circuit in traction circuit
- Accelerator potentiometer is faulty or linkage needs adjustment Open power circuit connections
- Traction motor is damaged SCR 2 has a short-circuit
- Control card has a fault (no gate signal to SCR 1)
- SCR 1 is damaged
- Wires to motor current sensor have an open circuit
- Blue sensor wire between SCR 1 and the control card (PC9) is disconnected









### RAISE DRIVE WHEELS

## FAULT NUMBER 4. Lift Truck Will Not Move In One Direction. The Direction Contactors Close Normally (No PMT Fault).

Possible Causes:

Bad direction contactor

4.1

4.0 Disconnect the battery. Check the condition of the contacts on the direction contactor. Make sure that the contacts close correctly.

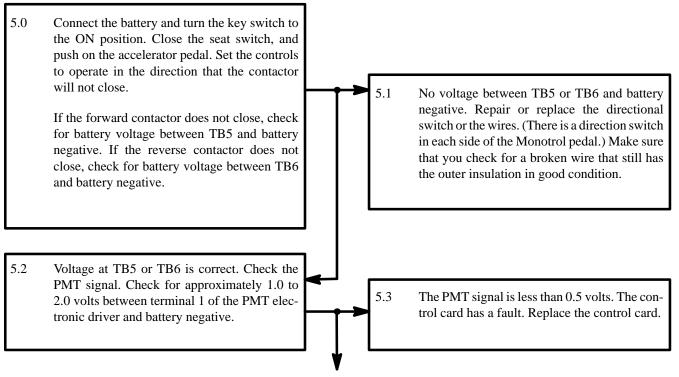
Repair a contactor that does not close correctly. Replace bad contacts.

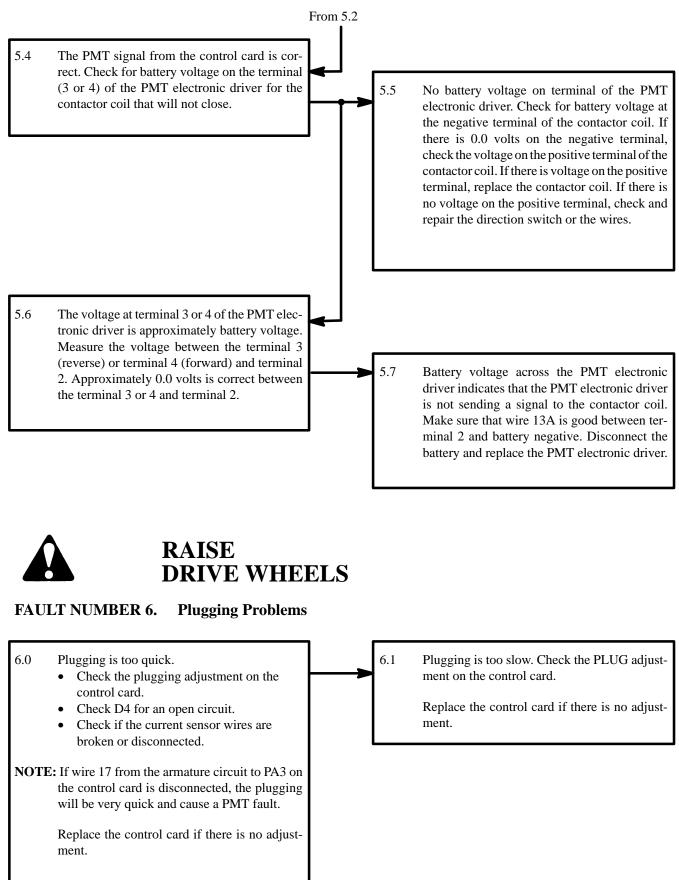


### RAISE DRIVE WHEELS

## FAULT NUMBER 5. One Direction Contactor Will Not Close. Traction Circuit Operates Normally In Only One Direction.

- Direction switch is faulty
- Control card is faulty
- Contactor coil is faulty
- Broken or disconnected wires
- PMT electronic driver is faulty on one output



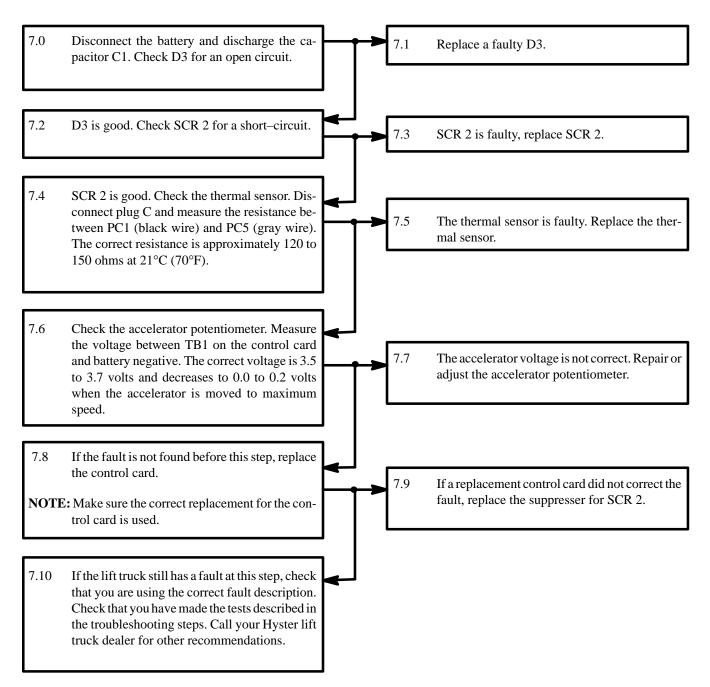




### RAISE DRIVE WHEELS

## FAULT NUMBER 7. Direction Contactors Close Normally. The Lift Truck Has Only Low Power Or Moves Slowly.

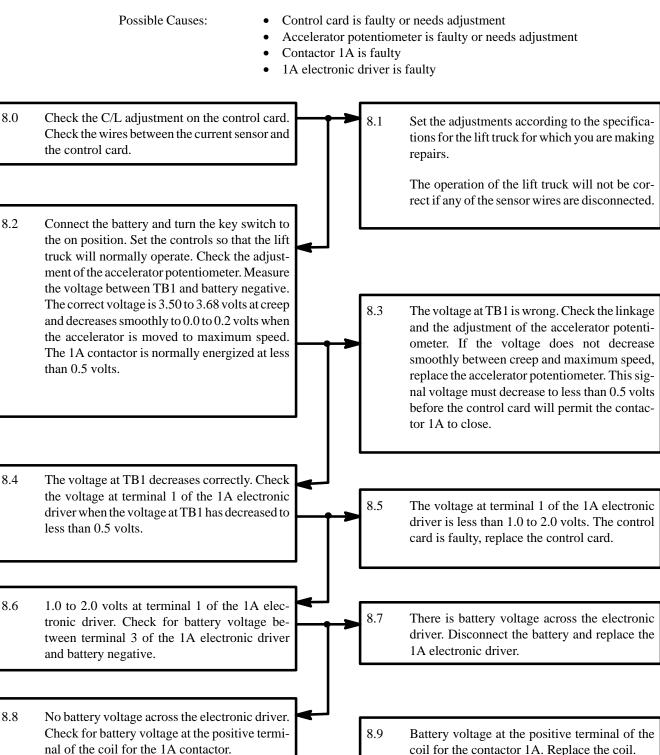
- Diode D3 has an open circuit
- Thermal sensor has an open circuit
- Accelerator potentiometer is faulty or needs adjustment
- Control card has a fault
- SCR 2 has a short-circuit
- SCR 2 suppresser is faulty





## RAISE DRIVE WHEELS

## FAULT NUMBER 8. Contactor 1a Will Not Energize. The Other Operations Of The Lift Truck Are Normal.





#### FAULT NUMBER 1R. Regenerative Braking Contactor Does Not Close. The Forward And Reverse Contactors Will Close. The Lift Truck Will Not Operate.

Possible Causes:

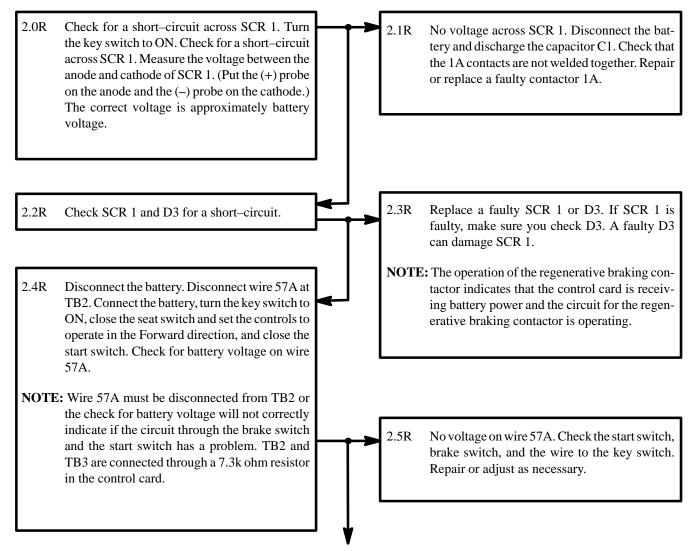
- Electronic driver for regenerative braking is faulty
- Regenerative braking contactor is damaged
- Control card is faulty

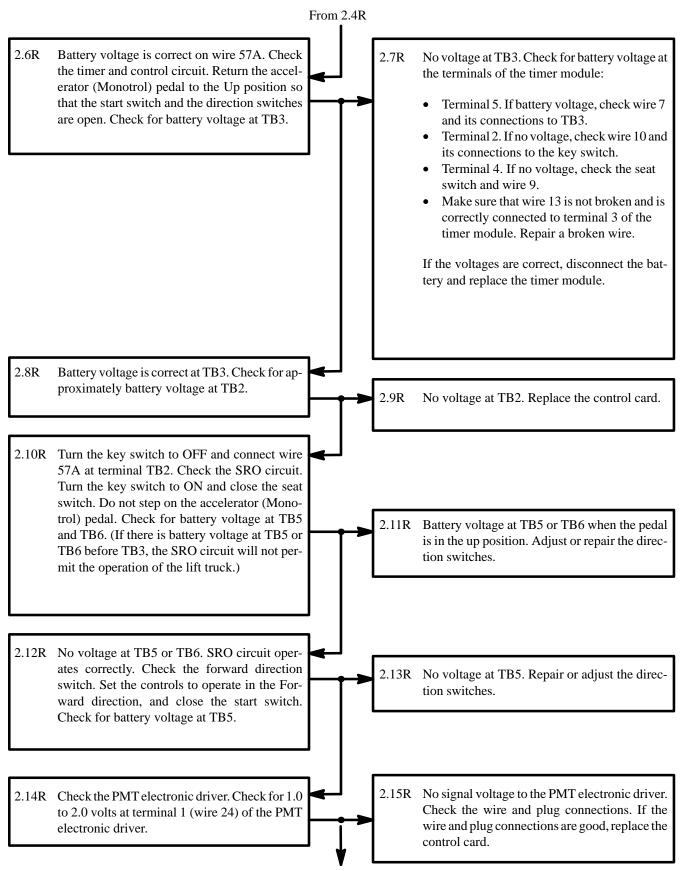
1.0R Close the key switch. Check for 1.0 to 2.0 volts 1.1R No signal voltage at terminal 1. Check the wire at terminal 1 (wire 32) of the electronic driver and connection for an open circuit. Replace the for regenerative braking. control card. 1.3R Correct voltage at terminal 3 (wire 31). Check 1.2R Signal voltage to terminal 1 of the electronic for battery voltage at terminal 4. If the voltage driver for regenerative braking is correct. at terminal 4 is correct, replace the electronic Check for 35 volts at terminal 3 (wire 31) of the driver for regenerative braking. electronic driver for regenerative braking. (The voltage must be approximately 35 volts or the **CAUTION:** The electronic driver for regenerative electronic driver for regenerative braking is not braking is different from the other elecoperating correctly.) tronic drivers. The wrong electronic driver installed for regenerative braking will cause a failure of the coil for the regenerative braking contactor. 1.4R The voltage (approximately 35 volts) is not correct at terminal 3. Disconnect the battery 1.5R Faulty coil in the regenerative braking contacand check the coil of the regenerative braking tor. Repair the contactor or the wires to the coil. contactor for an open circuit and the wires to the contactor coil.



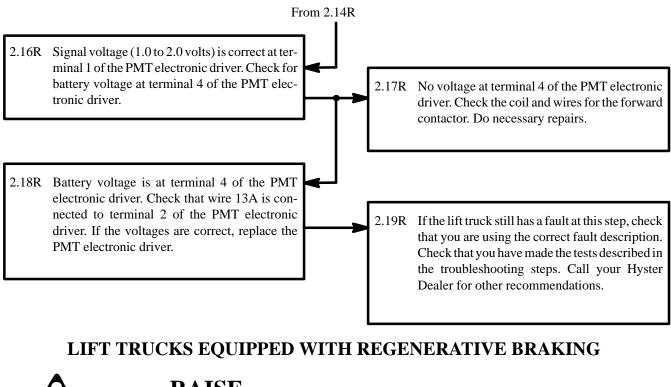
#### FAULT NUMBER 2R. Lift Truck Will Not Move In Either Direction. The Direction Contactors Never Close. The Regenerative Braking Contactor Closes.

- Short-circuit across SCR 1
- Short-circuit or open circuit in the control circuit
- Faulty switch in the control circuit (possible SRO function)
- Control card is faulty
- Faulty timer module
- 1A contacts welded closed
- PMT electronic driver is faulty
- Brown wire to PC2 is open











## RAISE DRIVE WHEELS

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#### FAULT NUMBER 3R. Lift Truck Will Not Move In One Direction. The Regenerative Braking Contactor Closes Normally. Direction Contactors Close Normally (No PMT Fault).

Possible Causes:

Bad direction contactor

3.0R Disconnect the battery. Check the condition of the contacts on the direction contactor. Make sure that the contacts close correctly.

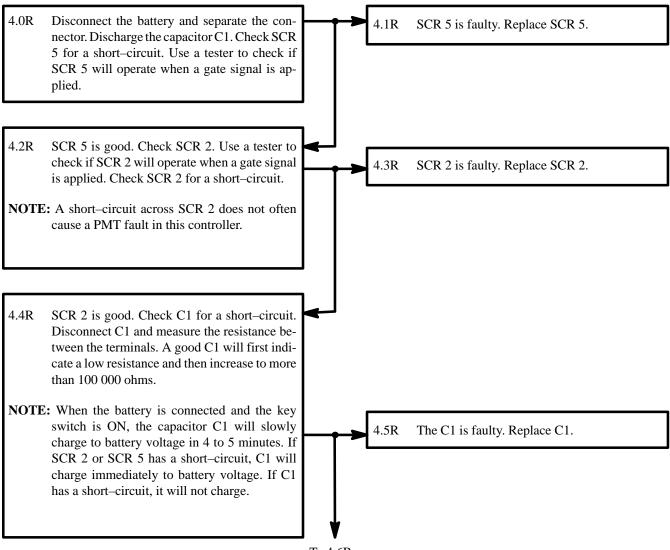
3.1R Repair a contactor that does not close correctly. Replace bad contacts.



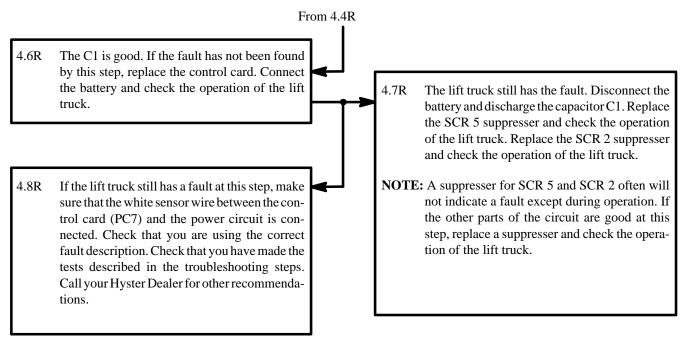
RAISE DRIVE WHEELS

#### FAULT NUMBER 4R. Lift Truck Will Not Move In Either Direction. The Regenerative Braking Contactor Closes. A Direction Contactor Closes And Then Immediately Opens [PMT (Double) Fault].

- SCR 5 short-circuit or open circuit
- SCR 2 open circuit or no gate signal
- SCR 5 suppresser is faulty
- Capacitor C1 is faulty
- Control card is faulty
- White sensor wire between the control card (PC7) and the power circuit is disconnected





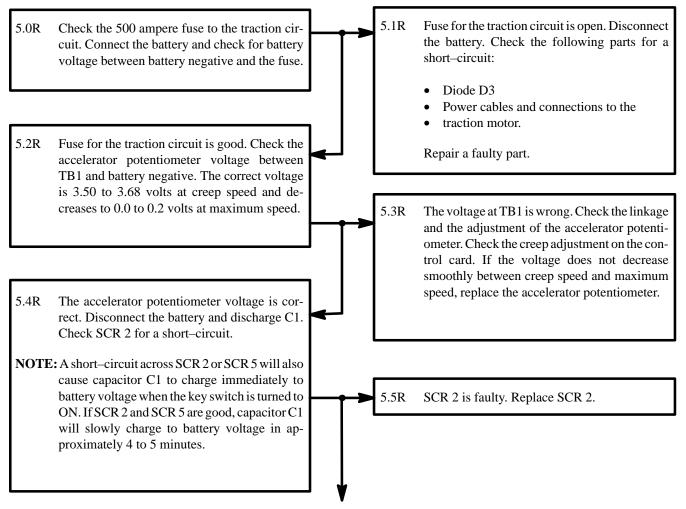


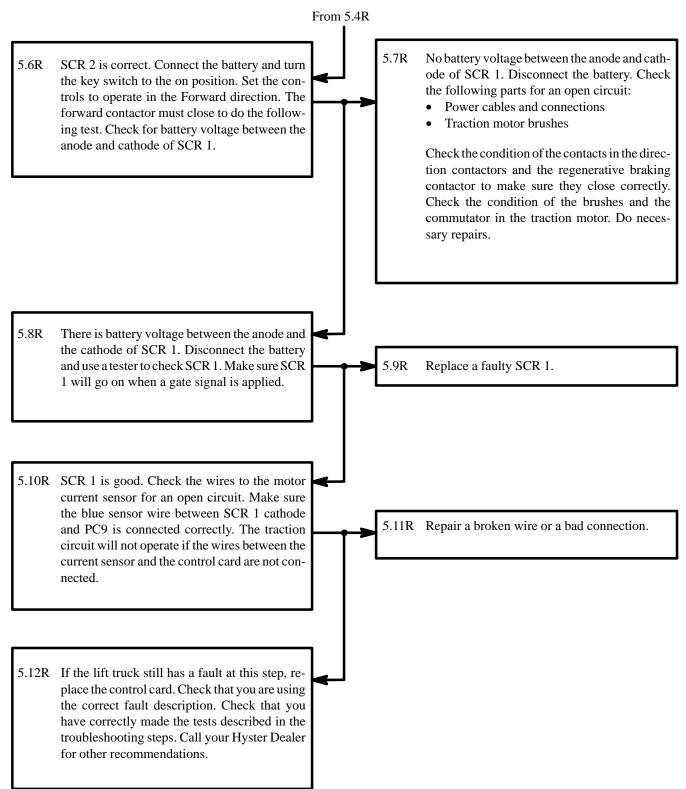


RAISE DRIVE WHEELS

#### FAULT NUMBER 5R. Lift Truck Will Not Move In Either Direction. The Regenerative Braking Contactor Closes. The Direction Contactors Close Normally (No PMT Fault)

- Open power fuse (short-circuit in traction circuit)
- Accelerator potentiometer is faulty or linkage needs adjustment
- Open circuit power connections
- Traction motor is damaged
- SCR 2 has a short–circuit
- Control card has fault (no gate signal to SCR 1)
- SCR 1 has a fault
- Wires to motor current sensor have an open circuit
- Blue sensor wire between SCR 1 and the control card (PC9) is disconnected



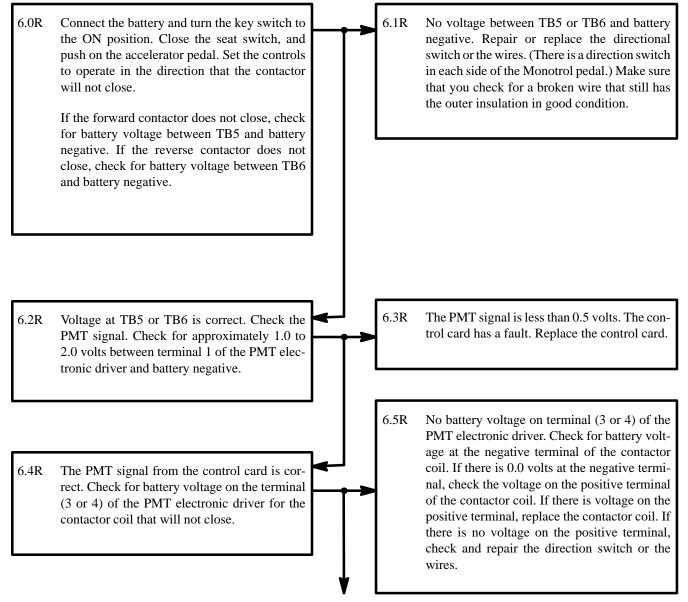


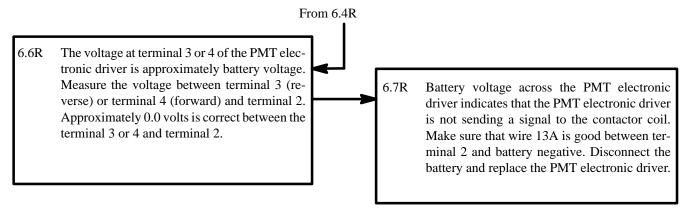


RAISE DRIVE WHEELS

#### FAULT NUMBER 6R. One Direction Contactor Will Not Close. The Regenerative Braking Contactor Closes Normally. The Traction Circuit Operates Normally In One Direction.

- Direction switch is faulty
- Control card is faulty
- Contactor coil is faulty
- Broken or disconnected wires
- PMT electronic driver is faulty on one output



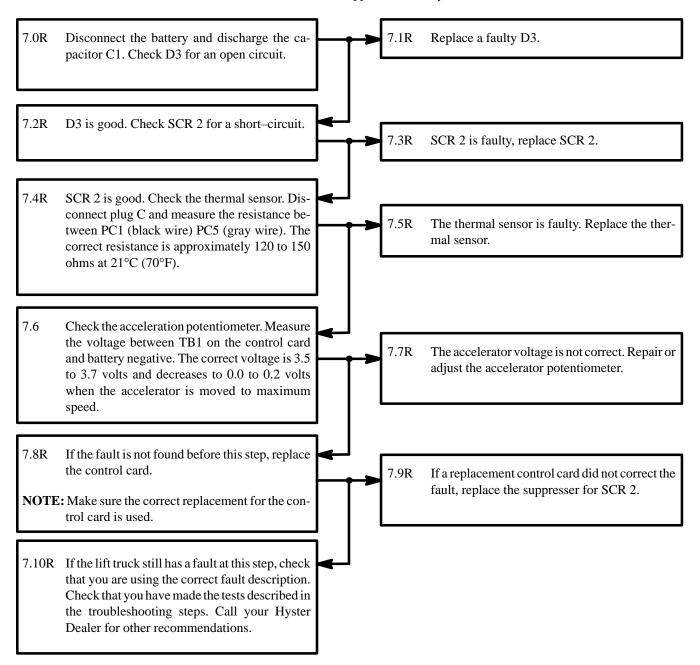




RAISE DRIVE WHEELS

#### FAULT NUMBER 7R. Direction Contactors Close Normally. The Lift Truck Has Only Low Power Or Moves Slowly. The Regenerative Braking Contactor Closes Normally.

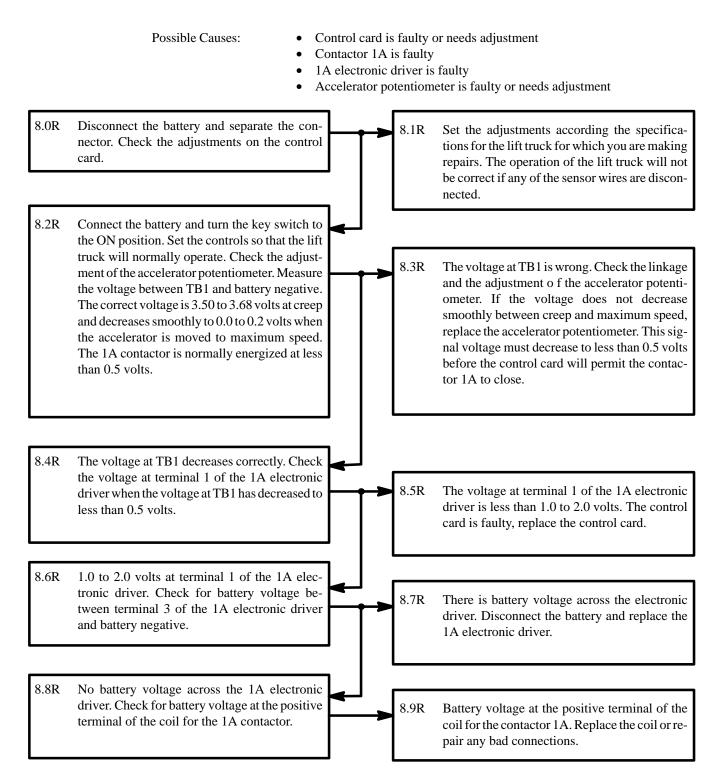
- Diode D3 has an open circuit
- Thermal sensor has an open circuit
- Accelerator potentiometer is faulty or needs adjustment
- Control card has a fault
- SCR 2 has a short-circuit
- SCR 2 suppresser is faulty





RAISE DRIVE WHEELS

## FAULT NUMBER 8R. Contactor 1a Will Not Energize. The Other Operations Of The Lift Truck Are Normal.

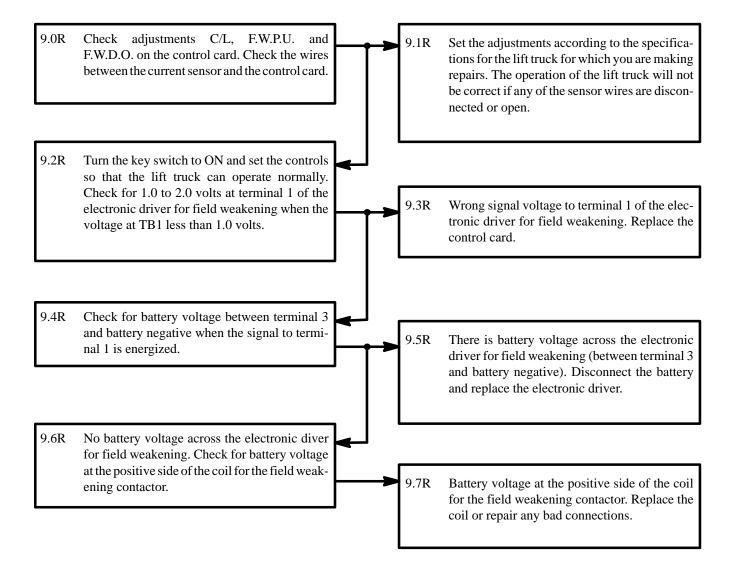




RAISE DRIVE WHEELS

#### FAULT NUMBER 9R. The Field Weakening Contactor Will Not Energize (36–48 Volt Lift Trucks Only). The Other Operations Of The Lift Truck Are Normal.

- Control card is faulty or needs adjustment
- Field weakening contactor is faulty
- Electronic driver for field weakening is faulty





#### FAULT NUMBER 10R. Regenerative Braking And Plugging Problems

## 10.0R Regenerative braking is too quick and often causes a PMT. Check for the following causes:

- Open yellow sensor wire from current sen sor to PC3
- Open brown wire 21 from regenerative braking sensor to PA5.
- Open wire 17 from diode D7 to PA3.
- Regenerative braking sensor. Check that the sensor is correctly connected to the bus bar.
- Diode D4 is open
- Control card has a fault. Replace the control card after the other checks have been made.
- **NOTE:** If sensor wires 21 and 22 are not connected correctly, the lift truck will normally operate in one direction. When the plugging or regenerative braking is actuated, the regenerative braking contactor opens and the controller stops operating. The controller will operate again when the accelerator pedal is raised and permits the controller to reset.
- 10.2R If the regenerative braking contactor does not close, the lift truck will not travel in either direction. Check the following parts for a fault:
  - Coil for the regenerative braking contactor
  - Electronic driver for regenerative braking
  - Control card. Replace the control card after the other checks have been made.

# 10.1R Regenerative braking contactor opens, but no regenerative braking action occurs. Check for the following causes:

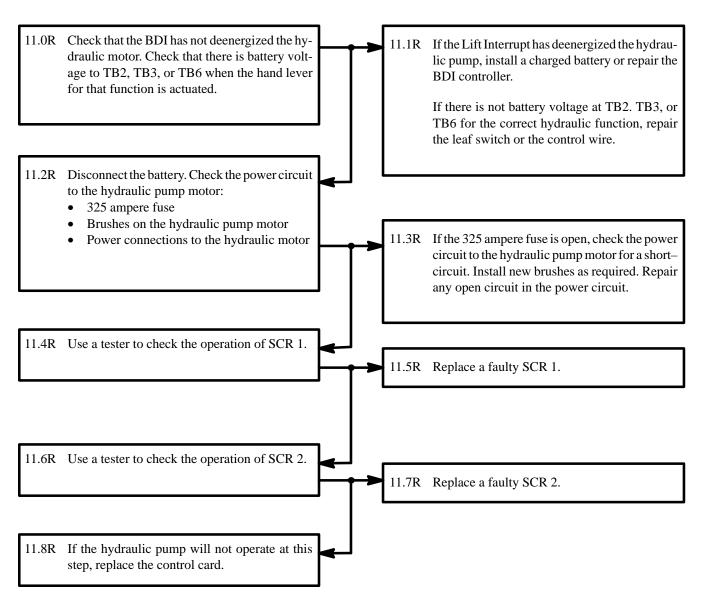
- Open yellow wire 22 from regenerative braking sensor to PA4
- Electronic driver for regenerative braking is bad
- Control card has a fault.
- Replace the control card after the other checks have been made.

**NOTE:** If diode D7 is open, the plugging function will still operate and there will not be an indication that the regenerative braking function is not operating. If the traction motor brushes wear faster than normal, check D7 for an open circuit.



#### FAULT NUMBER 11R. The Hydraulic Pump Will Not Operate When Any Hydraulic Hand Lever Is Moved From The Neutral Position.

- Low battery charge (BDI Lift Interrupt)
- Bad leaf switch or a broken control wire
- Bad power fuse
- Hydraulic pump motor is damaged
- SCR 1 is faulty
- SCR 2 has a short–circuit
- Control card is faulty

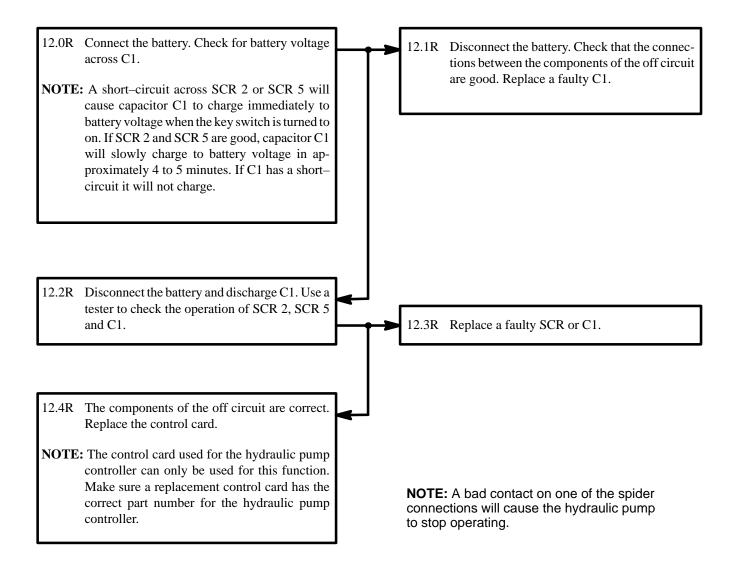


## **RAISE DRIVE WHEELS**

#### FAULT NUMBER 12R. The Hydraulic Pump Will Not Stop Operating When The Hydraulic Hand Levers Are Returned To The Neutral Position.

Possible Causes:

When the hydraulic pump will not stop operation, the SCR 1 is continuously on. The off circuit (SCR 2, SCR 5, C1, and L1) is not operating.





#### FAULT NUMBER 13R. The Hydraulic Pump Will Not Operate When Only One Hydraulic Hand Lever Is Moved From The Neutral Position. The Operation Is Normal For The Other Hydraulic Hand Levers.

Possible Causes:

- Electric leaf switches on a hydraulic hand lever need repair or adjustment
- Hand lever linkage needs adjustment

13.0R Remove the cover from the linkage for hydraulic hand levers. Operate the hand lever for the function that has the fault and check the operation of the contacts.